

an affordably curated environment from SwyftOps®

*Via SwyftLTCl is an easier, faster,  
electronic workflow to process LTC claims.  
Receipts confirmed. Claims scrubbed. You get paid.*

SwyftLTCl™



partnered with illumifin Inc

SwyftOps has selected illumifin Inc (formerly LTCG) as its preferred long-term insurance claims integration partner. illumifin is the leading insurance third-party administrator and claims solution for all long-term care (LTC) insurance claims. SwyftLTCl, via its partner, serves all the top 10 insurers and over 100,000 providers overall.

Submission of claims digitally to SwyftLTCl means they are reviewed and filtered (“scrubbed”) which minimizes rejections for faster remittances. SwyftLTCl subscribers have visibility of their claims status through an illumifin portal. Know immediately that your submissions have been received. As of 2023, the SwyftOps relationship with illumifin is one-of-a-kind! illumifin collects over \$3 billion from insurance carriers per year.

## What Does It Cost?

SwyftLTCl has no set-up fee, no minimum, and no monthly subscription. You pay a volume fee of 1.5% with a \$30 cap per transaction.

## Terms & Conditions

Your use of, and access to, claims services sold under the name “SwyftLTCl” (herein “Services”) is conditioned upon your compliance with and acceptance of all SwyftLTCl fees and terms referenced or disclosed herein, which includes your agreement to arbitrate claims. Please review the fees and terms thoroughly before using or accessing the Services. Fees will be collected by ACH from your bank account. The Services are not available to persons who are not legally eligible to be bound by these terms. Rights to use the Services are void where prohibited.

The Services are performed directly by the unaffiliated third-party provider illumifin Inc. Your use of the Services is at your own risk. You are responsible to perform your own assessment of the Services. Liability relating to use of the Services is wholly between you and illumifin Inc.

### Privacy

Please review our privacy policy here <https://swyftops.com/privacy-policy/>.

### Security

When you enter confidential information, including all credit card and bank account numbers, it is transmitted through the internet using secure sockets layer (SSL) technology. SSL technology causes browsers to encrypt information before it is transmitted to our secure servers. SSL technology, an industry standard, is designed to prevent someone, other than operators of our websites, from capturing and viewing payment information.

### Returns/Refunds

Returns and refunds are accepted at the discretion of SwyftOps.

### Customer Service

The Services are supported during normal business hours. You may contact us by phone at 855-55-Swyft (855-557-9938) or via email at [Support@SwyftOps.com](mailto:Support@SwyftOps.com).

### System Requirement Responsibilities

Use of the Services requires a system of device(s) and internet access (high-speed internet access is recommended). Because the Services involves hardware, software, and internet access, your ability to access and use the Services may be affected by the performance of these elements. You acknowledge and agree that such requirements, which may be changed from time to time, are your responsibility.

### Use of Services Responsibilities

You may only use the Services pursuant to these terms. You are solely responsible for your and your end users' use of the Services, all of whom shall abide by, and ensure compliance with, all laws in connection with use of the Services including but not limited to laws related to recording, intellectual property, privacy, and export control.

### End User Responsibilities

You are responsible for the activities of all end users who access or use the services through your account, and you agree to ensure that any such end user will comply with these terms and any related policies from SwyftOps. SwyftOps assumes no responsibility or liability for violations.

Last updated February 2023