

SwyftOps Open API

Connect SwyftOps to the tools that move your business

Secure, read-only access to selected operational data for reporting, business intelligence, data warehouses, billing, payroll, and other approved integrations.



Connect your workflow

Reduce duplicate work and support purpose-built integrations.



Access operational depth

Caregiver, client, payer, schedule, EVV, billing, pay, and visit data.



Scale with confidence

Four tiers support light testing through heavy multi-unit use



Keep control

Subscriber-specific credentials and temporary access tokens.

DATA AVAILABLE THROUGH THE API



Caregivers

Profile, employment, availability, skills, licenses, zones, preferences, and notes.



Clients

Profile, service, payer, authorization, schedule, physician, diagnosis, and billing data.



Payers

Company information, contacts, and QuickBooks identifiers when available.



Schedules & Visits

Scheduled/actual times, EVV, rates, status, mileage, exceptions, notes, charges, and breaks.

COMMERCIAL PRICING

API Tier	One-Time Setup	Monthly Fee	Monthly API Call Allowance	Effective Fee per 1,000 API Calls
Tier 1	\$100	\$50	25,000	\$2.00
Tier 2	\$100	\$375	250,000	\$1.50
Tier 3	\$100	\$1,250	1,000,000	\$1.25
Tier 4	\$100	\$2,250	2,000,000	\$1.13

* Effective fees are informational and assume use of the full monthly allowance. Actual API fees are based on the fixed monthly tier fee, not a per-call rate.

TECHNICAL TIER LIMITS

API Tier	Suggested Uses (Examples)*	Max Records per Response	Daily API Call Allowance	Monthly API Call Allowance
Tier 1	Testing or Light Automations	100	2,500	25,000
Tier 2	Typical Subscriber Integrations	250	25,000	250,000
Tier 3	Heavy Operational Integrations	500	100,000	1,000,000
Tier 4	Multi-Unit (2-20) Operations	1,000	500,000	2,000,000

* Suggested uses are illustrative only and do not guarantee that a tier will satisfy a particular integration, performance outcome, or capacity requirement.

UNIVERSAL RATE LIMIT

120 API calls per minute across every tier

Unused calls do not roll over | No real-time webhooks | Each paginated request counts as one API call

KEY TERMS

Open API access is an optional service with a \$100 initial setup fee and a one-year API term. Integration development, implementation, mapping, testing, maintenance, and third-party support are subscriber-managed and are not included in the API fees. Subscribers are also responsible for credential security, authorized data access, protection of API-derived data, and any required HIPAA, privacy, or service-provider agreements.

General informational summary only. The signed API Services Addendum, Master SaaS Agreement, and current API documentation control.